

Complete pre-contractual and contractual product information is provided in the General Insurance Conditions VPP NZPC 8/2023.

What kind of insurance is this?

Health insurance for Acute and Emergency Care for Foreign Nationals is private and non-life insurance.



What is the subject of insurance?

- ✓ Costs of health care and transport of the insured.
- ✓ Repatriation or transport of bodily remains to the home country.
- ✓ Costs of dental care of the insured.
- ✓ Costs of outpatient medicines prescribed to the insured.
- ✓ Costs of Health insurance for Acute and Emergency Care for Foreign Nationals outside the Czech Republic (Schengen zone).
- ✓ Associated assistance services.



What the insurance does not cover?

- ✗ Events whose obvious symptoms occurred before and after the agreed insurance.
- ✗ Events arising in connection with the insured's pregnancy and childbirth.
- ✗ Events that occurred before the payment of insurance premiums.
- ✗ Health care that is not standardly covered by public health insurance.
- ✗ Events and damages that have arisen outside the territorial validity and type of insurance.
- ✗ Events and damages caused by intentional fault, fault under the influence of narcotics and psychotropic substances or alcohol, unless it is an injury.
- ✗ Events described in the Article 6, VPP NZPC 8/2023.



Are there any limitations in insurance coverage?

- ! Insurance can be arranged for maximum of 2 years.
- ! There is limit of insurance coverage for health care and transport up to CZK 1,600,000 (€ 60,000) per insured event.
- ! There is limit of insurance coverage for dental care up to CZK 3,000.
- ! There is limit of insurance coverage for outpatient medicines up to CZK 3,000.
- ! The product is not intended for the purposes of issuing a visa to the Czech Republic.



Where does my insurance cover apply to me?

- ✓ In the Czech Republic in the scope of Health insurance for Acute and Emergency Care for Foreign Nationals.
- ✓ In the case of arranging the Czech Republic + Schengen variant, the insurance also covers a tourist stay outside the Czech Republic in the Schengen area within the scope of necessary and urgent health care, while the length of stay must not exceed 30 days.
- ✓ In the case of arranging the Czech Republic + Transit countries variant, the insurance also covers the countries of the Schengen area, except the Czech Republic, visited during the shortest and fastest way to the Czech Republic from the home country and back to the extent of necessary and urgent health care.



What are my responsibilities?

- In the event of a loss event, always and without delay, if the health condition of the insured allows it, contact the assistant service or the insurer directly and follow their instructions.
- Pay premiums to the insurer.
- To answer truthfully, completely and without undue delay all written questions of the insurer concerning the agreed insurance.
- At any time during the term of the contract to notify the insurer in writing of a change in the data specified in the insurance contract.
- The insurer and the insured are obliged to act in such a way that there is no damage to life, health, property or other values that could be the subject of the insurance interest, and they must not tolerate similar actions of third parties.



When and how should I make payments?

The payment of the premium for the entire insurance period is a one-off payment, due on the day of concluding the insurance contract or no later than the day specified as the due date. Premium can be paid in cash, by credit card, bank transfer or money order to the insurer or the person authorized to take over the premium.



When does the insurance coverage begin and end?

The insurance coverage starts at 00:00 on the day agreed in the insurance contract as the date of commencement of the insurance and ends at 24:00 on the day specified as the end of the insurance.



How can I terminate the contract?

The contract may be terminated by agreement of the contracting parties under pre-established conditions.

The insurance contract can be terminated by written notice within 2 month of the conclusion of the contract with a notice period of 8 days.

The insurance contract can be terminated within 3 months from the date of the insured event with 1 month's notice.

In the event that no insurance is taken out, the Insurer shall return the premium paid to the insured, minus the costs associated with concluding the insurance agreement and its administration, amounting to 20% of the unused premium.

In the event that the insurance expires after the beginning of the insurance and no insured event occurred during the insurance period, the Insurer shall return the unused premium to the insured reduced by 20% of the costs of the unused premium associated with concluding the insurance agreement and its administration.